

File 756:Daily/Sunday Telegraph 2000-2005/Dec 20  
(c) 2005 Telegraph Group  
File 757:Mirror Publications/Independent Newspapers 2000-2005/Dec 20  
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File 387:The Denver Post 1994-2005/Dec 19  
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File 633:Phil.Inquirer 1983-2005/Dec 17  
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File 638:Newsday/New York Newsday 1987-2005/Dec 17  
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File 640:San Francisco Chronicle 1988-2005/Dec 18  
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File 641:Rocky Mountain News Jun 1989-2005/Dec 20  
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File 702:Miami Herald 1983-2005/Dec 17  
(c) 2005 The Miami Herald Publishing Co.  
File 703:USA Today 1989-2005/Dec 20  
(c) 2005 USA Today  
File 704:(Portland)The Oregonian 1989-2005/Dec 19  
(c) 2005 The Oregonian  
File 713:Atlanta J/Const. 1989-2005/Dec 18  
(c) 2005 Atlanta Newspapers  
File 714:(Baltimore) The Sun 1990-2005/Dec 20  
(c) 2005 Baltimore Sun  
File 715:Christian Sci.Mon. 1989-2005/Dec 21  
(c) 2005 Christian Science Monitor  
File 725:(Cleveland)Plain Dealer Aug 1991-2005/Dec 19  
(c) 2005 The Plain Dealer  
File 735:St. Petersburg Times 1989- 2005/Dec 18  
(c) 2005 St. Petersburg Times

Set	Items	Description
S1	298736	(HISTORIC OR HISTORICAL OR PAST) (7N) (USE OR USES OR USAGE - OR USAGES OR CONSUMPTION? ? OR CONSUME OR CONSUMES OR CONSUMED OR CONSUMING OR BUY OR BUYS OR BUYING OR BOUGHT OR PURCHASE - OR PURCHASES OR PURCHASED OR PURCHASING)
S2	10705	S1(9N) (TELEPHON??? OR TELECOMMUNICATION? ? OR NETWORK? ? OR DOWNLOAD??? OR INTERNET? ? OR ISP OR ISPS OR WEB OR WEBS)

S3 4305 S2 AND PY<2000

S4 2958 RD (unique items) 1-250

Then DIALOG trouble

MJR

12/20/2005

? show files; ds

File 15:ABI/Inform(R) 1971-2005/Dec 20  
(c) 2005 ProQuest Info&Learning

File 9:Business & Industry(R) Jul/1994-2005/Dec 19  
(c) 2005 The Gale Group

File 610:Business Wire 1999-2005/Dec 20  
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File 810:Business Wire 1986-1999/Feb 28  
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File 476:Financial Times Fulltext 1982-2005/Dec 21  
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File 634:San Jose Mercury Jun 1985-2005/Dec 18  
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File 20:Dialog Global Reporter 1997-2005/Dec 20  
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File 475:Wall Street Journal Abs 1973-2005/Dec 19  
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File 99:Wilson Appl. Sci & Tech Abs 1983-2005/Oct  
(c) 2005 The HW Wilson Co.

File 256:TecInfoSource 82-2005/Feb  
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(c) 2005 The Gale Group

File 635:Business Dateline(R) 1985-2005/Dec 20  
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File 477:Irish Times 1999-2005/Dec 20  
(c) 2005 Irish Times

File 710:Times/Sun.Times(London) Jun 1988-2005/Dec 16  
(c) 2005 Times Newspapers

File 711:Independent(London) Sep 1988-2005/Dec 20  
(c) 2005 Newspaper Publ. PLC

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(c) 2005 The Plain Dealer  
File 735:St. Petersburg Times 1989- 2005/Dec 18  
(c) 2005 St. Petersburg Times

Set	Items	Description
S1	110312	((PRIOR OR PREVIOUS OR FORMER) (S) (TELEPHONE OR TELECOMMUNICATION? ?)) AND PY<2000
S2	71144	(ORDER??? OR CHANG??? OR BUY??? OR PURCHAS???) (9N) ((TELEPHONE OR TELECOMMUNICATION? ? OR NETWORK? ? OR INTERNET? ? OR I-SP? ? OR UTILITY OR UTILITIES) (W) (SERVICE OR SERVICES))
S3	1111	S1 AND S2
S4	736	RD (unique items)

*searched through*

*[Then tried further sets, but DIALOG crashed]*

*NOT*

*12/20/2005*

DIALOG(R) File 387: The Denver Post  
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00209993 (THIS IS THE FULLTEXT)  
**Third-party phone firms' troubles told**  
The Denver Post  
Denver Post, WED1 ED, P C-02  
Wednesday, March 23, 1994

TEXT:

The state's chief representative for utility customers told US West of serious problems with third-party phone service providers during a meeting yesterday that also included officials of the Colorado Public Utilities Commission.

"We made it clear to them that some of their customers are getting ripped off," said Ron Binz, director of the Office of Consumer Counsel. "We're studying our legal options for these companies, which may be illegally offering phone service at inflated prices."

About 500 Coloradans - many whose **previous** phone service had been cut off by US West for non-payment - have opted for service with third-party providers such as Ameritel, Alternative **Telephone Services** and Dial-Tone Corp. These services, which **buy** lines from US West, charge higher rates for basic service and require that past US West debt be paid over time.

Problems arose earlier this month when US West received calls from a number of Dial-Tone customers whose phone service had been interrupted.

Edie Ortega, a US West spokesperson, said yesterday that the company would continue to talk with the PUC and Binz's office about complaints and debt payment options.

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DIALOG(R) File 636:Gale Group Newsletter DB(TM)  
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03885400 Supplier Number: 48493388 (THIS IS THE FULLTEXT)  
**Electric Lightwave Ready To Offer Local Number Portability 05/21/98**

Dennis, Sylvia  
Newsbytes, pN/A  
May 21, 1998

TEXT:

VANCOUVER, WASHINGTON, U.S.A., 1998 MAY 21 (NB) -- By Sylvia Dennis, Newsbytes. Electric Lightwave [NASDAQ:ELIX] has announced it will offer subscribers in the Phoenix, Arizona, and Seattle, Washington, areas access to phone number portability facilities.

Under phase one of its number portability project, Electric Lightwave will offer business customers in these two areas the facility of keeping their existing local loop phone number when they transfer to the company's services.

According to Electric Lightwave, number portability enables customers to make local telecommunications service provider choices based on service, quality and price, rather than on a need to keep a particular telephone number -- which, up until now, has not been an option for businesses.

Newsbytes notes that local number portability is one of the nationwide requirements of the Telecommunications Act of 1996 -- legislation which was designed to open up competition between telephone service providers.

Under FCC rules, all US local loop carriers must start to offer number portability to their business subscribers by the end of this year.

According to Electric Lightwave, it should be able to offer number portability to business phone users in many other parts of the US, including Boise, Idaho, Salt Lake City, Utah, Sacramento, California, and Portland, Oregon, later this year and is on target with this plan.

"Electric Lightwave was an early adopter of the concept of local number portability because it gives consumers the option of keeping their telephone number even if they **change telephone service** providers," explained Dave Sharkey, the firm's president.

According to Sharkey, two years **prior** to the **Telecommunications** Act of 1996, the company started testing different approaches for solving portability issues "because we saw it as a valuable consumer benefit."

Sharkey notes that businesses are particularly affected by telephone number changes, since these changes result in higher costs -- for re-printing stationery and business cards, directory listings, advertising and sales materials, as well as the loss of a telephone number which customers may have come to identify with the business itself.

Local number portability, he said, will allow business customers to save on the expenses of changing phone numbers when they make the decision to switch service providers.

Electric Lightwave has published a white paper on number portability, which can be found on the firm's Web site at <http://www.eli.net>.

Reported by Newsbytes News Network, <http://www.newsbytes.com>.

(19980521/Press Contact: Michele Ruegg, Kaufer Miller Communications  
425-450-9965; Reader Contact: Electric Lightwave 360-816-3602 /WIRES  
TELECOM/)

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DIALOG(R)File 610:Business Wire  
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00053378 19990602153B1268 (THIS IS THE FULLTEXT)  
**NaviNet to Showcase Next Generation Dial-up IP Services**  
Business Wire  
Wednesday, June 2, 1999 11:22 EDT  
WORD COUNT: 611

TEXT:

ANDOVER, MASS. (June 2) BUSINESS WIRE -June 2, 1999 - Expanded coverage, high-availability modem access and Web-based tools help ISPs to add and support subscribers nationwide

NaviNet, Inc., a majority-owned subsidiary of CMGI, Inc., will showcase its outsourced dial-up IP network services for ISPs at SUPERCOMM '99. Based upon the NaviNet Technology Platform now rolling out nationwide, these network services allow ISPs to expand into new markets, improve their profitability, and increase customer satisfaction by providing cost-effective, high-availability modem connectivity to the Internet. Services to be showcased include GeoDial SP, the company's Internet access service; its Web-based network management tools; and its managed RADIUS user authentication service. Nationwide Network Expansion  
NaviNet is aggressively deploying its network nationwide and currently covers one third of the U.S. Internet population. "We're ahead of both our customer goals and our roll-out schedule for '99 and will cover more than 80% of online Internet users by year's end," said NaviNet CEO T.C. Browne. The company began its expansion in January of 1999.

NaviNet's network is built on the NaviNet Technology Platform, a unique network architecture that provides the best price/performance Internet access service in the industry - GeoDial SP. Jim Winkleman, NaviNet's CTO, notes that "The NaviNet Technology Platform avoids bandwidth bottlenecks both on the PSTN and at congested public peering points on the Internet. This virtually eliminates busy signals- the No. 1 complaint of end users." GeoDial SP

NaviNet's flagship Internet access service, GeoDial SP, will be showcased at SUPERCOMM '99. This service allows ISPs to profitably add new subscribers in key areas of the country for as much as 50% less than its competitors charge. Web-based Management Tools

As an enhancement to its GeoDial SP Internet access service, NaviNet will also be demonstrating its Web-based tools for network management. These tools allow NaviNet's ISP customers to more efficiently provide first-level online customer support to their end-users, thereby lowering their cost per **subscriber**. SUPERCOMM attendees will observe how, by simply logging onto NaviNet's fully secure, robust **Web** site, **ISPs** can retrieve detailed real-time and **historic** information, including **network usage** patterns, disconnect causes, user session length, number of lines in use, and current network conditions. Managed RADIUS User Authentication Service

For ISPs who prefer to outsource their subscriber RADIUS server, NaviNet offers a fully-managed solution hosted in carrier-class data centers. ISPs who purchase this optional service manage their subscriber database in real-time through a Web-based interface. In the booth

In their booth at SUPERCOMM, NaviNet will be running a video

presentation that explains the benefits of the company's NaviNet Technology Platform and the service it enables - GeoDial SP. A separate kiosk will host the Web-tools demonstration. NaviNet will also have professionals available to consult with visitors on a wide range of issues including Internet connectivity, Service Level Agreements, end-user support, and coverage areas. About NaviNet  
Focused on ISPs who want to quickly expand their coverage, capacity and capabilities, NaviNet is an innovative Internet Access Provider offering cost-effective, high-availability national network services to ISPs. NaviNet's network services are based upon the NaviNet Technology Platform, a unique and innovative network architecture that provides the best price/performance ratio available for dial-up access. The elements of the NaviNet Technology Platform include a nationwide highspeed IP backbone, private transit Internet connectivity, the use of switch bypass technology, and the deployment of NaviPOPs that aggregate calls over a massive local-calling area. More information about NaviNet is available by accessing <http://www.navinet.net>.

-0- bh/ny\*

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Email: [kcoles@navinet.net](mailto:kcoles@navinet.net)  
or

TSI Communications  
Justine McDermott  
212-320-2289  
Email: [jmcdermott@tsicomm.com](mailto:jmcdermott@tsicomm.com)

KEYWORD: MASSACHUSETTS  
INDUSTRY KEYWORD: COMPUTERS/ELECTRONICS COMED TELECOMMUNICATIONS  
INTERACTIVE/MULTIMEDIA/INTERNET TRADESHOW

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